

### **Our Vision**

Our Vision is to be recognised by students, employers, industry bodies and regulators as the premier and most trusted registered training organisation delivering high quality training programs and exceptional learning experiences.

## **Our Mission**

• Empowering students to realise their full potential through high quality learning experiences

# We do this by

- Maintaining a sustainable business through the provision of excellent service.
- Delivering high quality learning experiences using accurate, current and relevant information which encompasses quality learning and teaching practice.
- Respecting individual student needs and abilities including recognition of prior and current learning.
- Providing an environment that is free from discrimination, bullying and harassment
- Provision of a comfortable, supportive, stimulating and learning environment.
- Regular consultation with business and industry to maintain currency of training in line with industry practices and standards.
- Ensuring all staff are committed to the values and expectations of MultiSkills Training.



## **Our Values**

We demonstrate	We deliver on our
conscious and humble	promises & we respond
leadership that inspires	quickly
trust	
We say thank you	We are welcoming and
	inclusive
We are deliberate not	We give people a go,
desperate	regardless of their
	situation or capability
We are family and	We practice open and
work as a team	honest communication
We get things done and	We always strive for
focus on results	quality
We empower	We focus on
individuals	exceptional student
	experience
We treat everyone with	Be your own customer
respect and dignity	

#### **Graham Bowman**

General Manager E: graham@multiskills.com.au M: 0409 966 701 P: 1800 754 557

